

## Creating a human-centered society

by making maximum use of Data and Artificial Intelligence



## \Orchestrating a brighter world

NEC brings together and integrates technology and expertise to create the ICT-enabled society of tomorrow.

We collaborate closely with partners and customers around the world, orchestrating each project to ensure all its parts are fine-tuned to local needs.

Every day, our innovative solutions for society contribute to greater safety, security, efficiency and equality, and enable people to live brighter lives.

## **Social Issues**

### The Earth in 2050

## World population growth 7 billion → 9 billion **Urban population growth** 3.5 billion $\rightarrow$ 6.3 billion **Movement of Demand for** Amount of things food waste

## Japan in 2050



## **NEC's Social Value Creation**

## NEC Safer Cities



NEC Value Chain Innovation

Smart Connectivity



**■** Bio-IDiom

Cyber Security











4 QUALITY EDUCATION



GENDER EQUALITY



6 CLEAN WATER AND SANITATION



7 AFFORDABLE AND CLEAN ENERGY



NT WORK AND IOMIC GROWTH



NNOVATION Tructure



11 SUSTAINABLE CITI
AND COMMUNITIES



12 RESPONSIBLE CONSUMPTION AND PRODUCTION



13 CLIMATE ACTION



14 LIFE BELOW WATER



15 LIFE ON LAND



16 PEACE, JUSTICE AND STRONG INSTITUTIONS



17 PARTNERSHIPS FOR THE GOALS



SUSTAINABLE DEVELOPMENT GALS

## Society 5.0

January 2017, Society 5.0 concept has been introduced in the 5th Science and Technology Basic Plan.

- A human-centered society
- that balances economic advancement with the resolution of social problems
- by a system that highly integrates cyberspace and physical space

Hunting-andgathering Society (1.0) Agrarian Society (2.0)



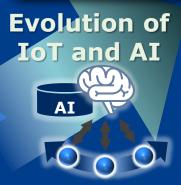
Industrial Society (3.0)



Informationoriented Society (4.0)

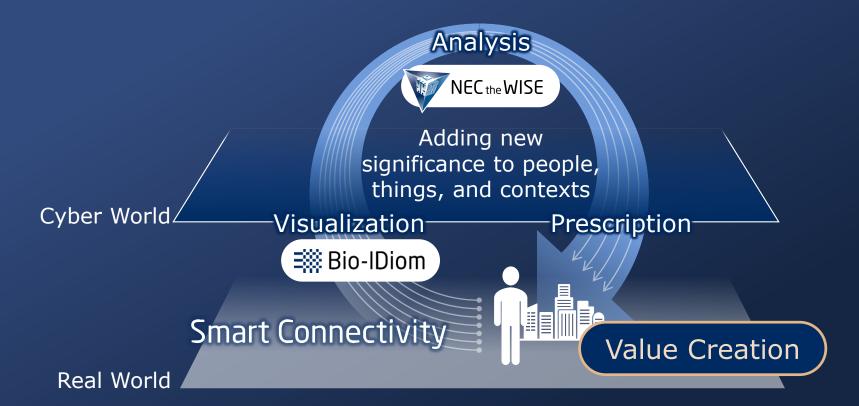


Society5.0
Human-centered



# Social Value Creation enabled by evolving technologies

## Value Creation in anticipation of Digital Inclusion



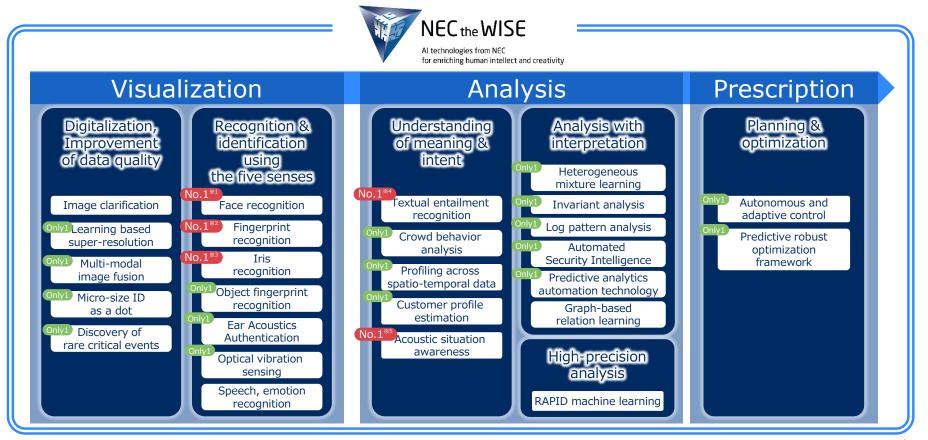


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### **NEC Biometric Authentication**



### **NEC's Cutting-edge AI Technology Suites "NEC the WISE"**



\*1: Ranked 1st four consecutive times in task assessment sponsored by NIST, \*2: Ranked 1st five times in task assessment sponsored by NIST, \*3: Ranked 1st in task assessment sponsored by NIST (2018)
\*4: Ranked 1st in task assessment sponsored by NIST (2012), \*5: Ranked 1st in task assessment sponsored by NIST (2018)



NEC drives the evolution of AI technologies by solving social issues on two fronts.

**NEC** the WISE

## **Black Box**

Discovered rules are unexplainable

Unparalleled optimization

Problems with a fixed solution

Safer cities

Quality control

. . .

## White Box Discovered rules are explainable

## Advanced suggestions to

#### humans

Problems with more than one solution

Management decision

New product development

Interpersonal care

Prescription

**Analysis** 

**Visualization** 



## Plant × Digital JRC Corporation





## **Brewery** × Digital **Asahi Breweries**









**White Box** 

Heterogeneous mixture learning



Human wisdom



**Demand** forecasting

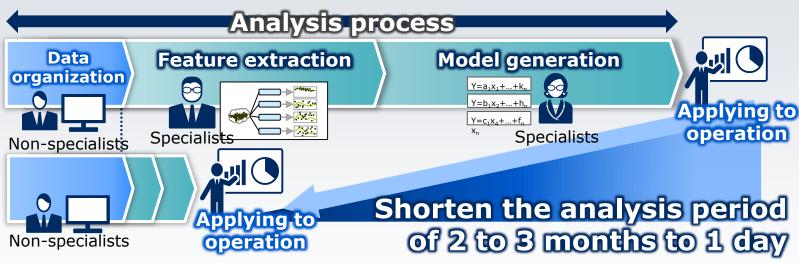
**Optimization of** production plan and inventory plan

**Increase forecast accuracy** by incorporating human wisdom into AI analysis

## Data Analytics Process Automation

Case: Sumitomo Mitsui Banking Corporation





- Can quickly start AI application
- Can easily adapt environmental change

### **NEC Contributions for Social Value Creation**

### **NEC** Safer Cities

#### Santander, Spain

Efficient city operation



#### **Singapore**

Contribution to the innovative safer city concept (SSIPO)





### NEC Value Chain Innovation







## Society 5.0

- Human centered
- Diversity and Inclusion
- Abundant and Wellbeing

## Toward Future Society

For maximizing use of Data and AI









Safety

Security

Efficiency

Equality

#### Value Creation by Combining Various data and AI Technologies



Identify human and objects from data in the real world

Acquire knowledge by combining various information

Control optimally using prediction and reasoning

#### Value Creation by Combining Various data and AI Technologies



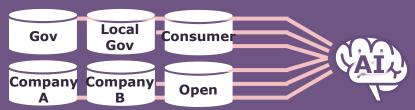




### **Safe and Secure Data Utilization**

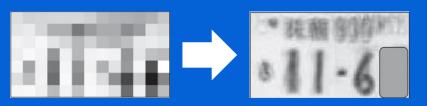
#### Data dictates the competitiveness of AI

## **Securing variety of data sources**



- Inter-domain data acquisition and distribution
- Open data helps to secure certain amount of data

### **Improving data quality**



- Reducing noise or bias from the data source
- Utilizing data which usually cannot be used
- Obtaining real time data

#### **Secure Trust Data Utilization Platform**

Encryption Tech

Anonymity tech

Blockchain

**Data Protection** 

**Privacy Protection** 

**Automated Transaction/Contract** 

Legislation

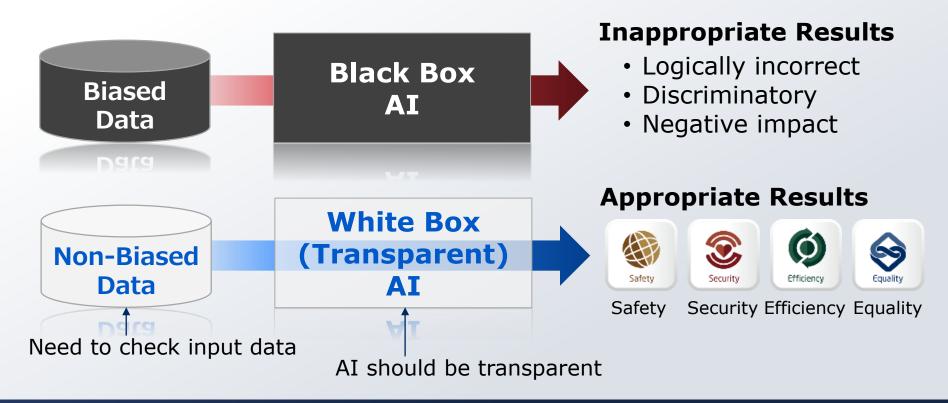
Rule Making Standardization Eco System Authentication

**Contract** 



## To tackle "Data Bias" issues

For improving social acceptance of AI technologies



## Industry-academia collaborations aimed at improving human consciousness

Vision-driven Collaboration









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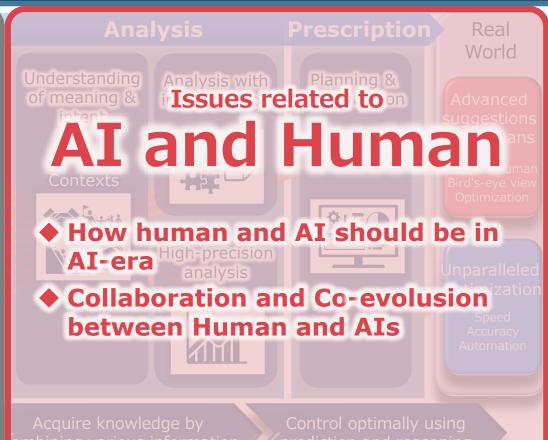




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**NEC** the **WISE** 

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## Understand Properties of Human and AI



Create futures

Human do better

**Emotional** 

Logical

AI

do better

**Routine work** 

will be easily replaced by AI



Knowledge

## Designing an advanced system for our future society

த் future that enriches our society and peoples lives

replaced b

Accelerated evolution of technology

Drastically changing society

2017

Information Society

Invention of computers Spread of the Internet



Invention of the steam engine

## How human should be



We can focus more on new challenges

Routine work can be minimized by technology

## **Toward Human centered society**

**NEC** Future Creation Forum

An important indicator of AI is how much spare time can be created for human. Kevin Kelly







Enhance the value of "Muda" Sptuniko!

## "systematization" vs "Creativity"



**Creativity becomes noise for system Keiichiro Matsumura** 

**Unparalleled** optimization

Advanced suggestions to humans

**Systematization / Efficiency** 

**Humanity / Creativity** 

Future design by appropriate allocation of roles

Between human and AI

# Real World AI Case Studies



## **Issues on current plant operation**

### **Operation**

#### Experts design a recovery plan by monitoring the plant



Expert operator





**Plant** 



Causes redundancy and oversights in operation

AI

#### AI may learn recovery plans by trials & errors on simulator



Plan learnei





Plant simulator



Requires learning for years



## **Logical Thinking AI** assisting plant operations



From the research at NEC-AIST AI Cooperative Research Laboratory

#### Make a guess



#### **Brief procedure**

Valve A: Open Valve B: Closed

Valve C ...

### Use **logical reasoning**

to apply manuals, design, and other knowledge in order to narrow down operating procedure candidates

> Link knowledge and detailed procedure while learning



#### Search in detail



#### Optimal procedure

Valve A: 80% Open Valve B: 10% Closed Valve C ...

**Procedure** learning AI



**Plant** simulator

**Shortened Years of learning** to only a Few Days

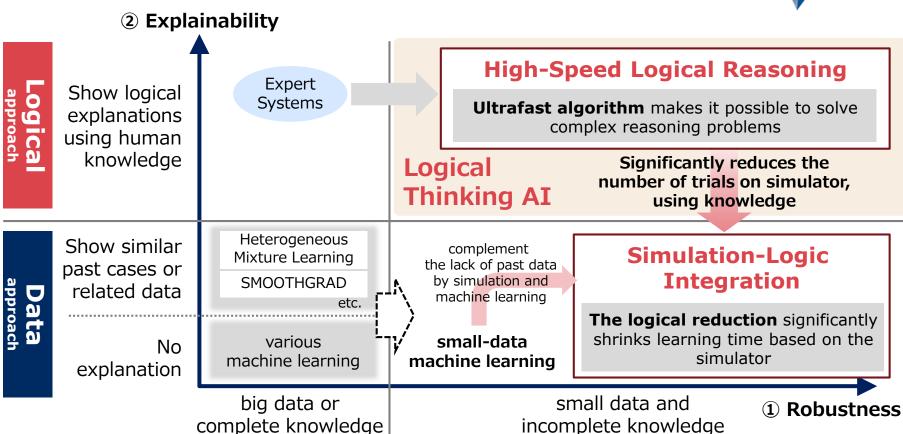


Improved "efficiency"

**Improved** "feeling of satisfaction"

## Direction of AI Technology Evolution





## Kitahara Neurosurgical Institute

Technology demonstration

Source: Kitahara Neurosurgical Institute (KNI)



Detect signs of agitation 40 minutes before occurrence

71%

Identify high-risk patients for aspiration pneumonia

87%

Support the medical setting through AI
Offer high-quality medical services to more people

## Kitahara Neurosurgical Institute

Technology demonstration

Source: Kitahara Neurosurgical Institute (KNI)

Handing over of duties, and other record creation tasks

increase in 0/0 efficiency

Application of textual entailment in medical recording operations to streamline medical operations as a whole

## Further Evolution for Social Value Creation

Real time reproduction of 3D space

The 5 senses



**Virtual Education** 

**Cyber World** 

**Mixed Reality** 

Real World



Global

Connection and Collaboration



**Augmented Experiences** 



**Omnipresent Healthcare** 

**Cyber World** 

**Digital Twin** 

**Real World** 



**Assisted Homes** 



Agriculture w/o Land











Augmented Experiences











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## NEC